



## Student Satisfaction Survey Report – 2018-19

During the academic year 2018-19, the college has undertaken a Student Satisfaction Survey, for a selected two hundred students of various departments. A questionnaire consisting of twenty one questions were framed and duly filled by the students. The questions are based on the syllabus completion, preparation of topic by teachers, communication skill of teachers, internal evaluation, assignments, encouragement of teachers to the students participate in extracurricular activities, Skill development and employability skill and use of I.C.T. for teaching. It is observed through the survey that 96% of the students are satisfied about the syllabus completion whereas only 4% of the students were not satisfied with it. Regarding the preparation of topic by teacher, 85% students are satisfied and 15% are not satisfied. 80% of the students are satisfied with the communication skill of teachers while 20% students are unsatisfied. And around 87% students are found satisfactory with the use of ICT for teaching whereas 13% of the students are not satisfied. Also there should be sufficient washroom facilities in the college. From the above survey it is found that more than 80% students are satisfied with teaching and learning process of the college.

According to suggestions given by the students, the classrooms must be kept clean, there should be separate room for meals of students, there should be change in practical timetable, there should be change in computer science timetable and there must be provision of sufficient drinking water. Students have shown disappointment regarding the non-circulation of notices of sports department to the classrooms.

IQAC, Coordinator

Principal  
PRINCIPAL  
SIR SAYYED COLLEGE OF  
ARTS, COMMERCE & SCIENCE  
AURANGABAD

**Sir Sayyed College of Arts, Commerce & Science, Aurangabad**  
**Student Satisfaction Survey -2018-2019**

**Guidelines for Students:**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

- 1) Name of the Student: \_\_\_\_\_  
2) Class: \_\_\_\_\_

**Instructions to fill the questionnaire:**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

Q.1. How much of the syllabus was covered in the class?  
4 – 85 to 100%    3 – 70 to 84%    2 – 55 to 69%    1 – 30 to 54%    0 – Below 30%

Q. 2. How well did the teachers prepare for the classes?  
4 – Thoroughly    3 – Satisfactorily    2 – Poorly    1 – Indifferently    0 – Won't teach at all

Q. 3. How well were the teachers able to communicate?  
4 – Always effective    3 – Sometimes effective    2 – Just satisfactorily    1 – Generally ineffective    0 – Very poor communication

Q. 4. The teacher's approach to teaching can best be described as  
4 – Excellent    3 – Very good    2 – Good    1 – Fair    0 – Poor

Q. 5. Fairness of the internal evaluation process by the teachers.  
4 – Always fair    3 – Usually fair    2 – Sometimes unfair    1 – Usually unfair    0 – Unfair

Q. 6. Was your performance in assignments discussed with you?  
4 – Every time    3 – Usually    2 – Occasionally/Sometimes    1 – Rarely    0 – Never

Q. 7. The institute takes active interest in promoting internship/student exchange/ field visit opportunities for students.  
4 – Regularly    3 – Often    2 – Sometimes    1 – Rarely    0 – Never

Q. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.  
4 – Significantly    3 – Very well    2 – Moderately    1 – Marginally    0 – Not at all

Q.9. The institution provides multiple opportunities to learn and grow.  
4 – Strongly agree    3 – Agree    2 – Neutral    1 – Disagree    0 – Strongly disagree

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- Q.10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.  
4 - Every time    3 - Usually    2- Occasionally/Sometimes    1 - Rarely    0- Never
- Q.11. Your mentor does a necessary follow-up with an assigned task to you.  
4 - Every time    3 - Usually    2 - Occasionally/Sometimes    1 - Rarely    0- Never
- Q.12. The teachers illustrate the concepts through examples and applications.  
4 - Every time    3 - Usually    2 - Occasionally/Sometimes    1 - Rarely    0- Never
- Q.13. The teachers identify your strengths and encourage you with providing right level of challenges.  
4 - Fully    3 - Reasonably    2 - Partially    1 - Slightly    0- Unable to
- Q.14. Teachers are able to identify your weaknesses and help you to overcome them.  
4 - Every time    3 - Usually    2 - Occasionally/Sometimes    1 - Rarely    0 - Never
- Q.15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.  
4 - Strongly agree    3 - Agree    2 - Neutral    1 - Disagree    0 - Strongly disagree
- Q.16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences  
4 - To a great extent    3 - Moderate    2 - Somewhat    1 - Very little    0 - Not at all
- Q.17. Teachers encourage you to participate in extracurricular activities.  
4 - Strongly agree    3 - Agree    2 - Neutral    1 - Disagree    0 - Strongly disagree
- Q.18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.  
4 - To a great extent    3 - Moderate    2 - Somewhat    1 - Very little    0 - Not at all
- Q.19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.  
4 - Above 90%    3 - 70 - 89%    2 - 50 - 69%    1 - 30 - 49%    0 - Below 29%
- Q.20. The overall quality of teaching-learning process in your institute is very good.  
4 - Strongly agree    3 - Agree    2 - Neutral    1 - Disagree    0 - Strongly disagree
- Q.21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

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Principal  
Sir Sayyed College  
Aurangabad

Signature of Student